

Dear Patients:

We would like to assure you we are here for you during this unprecedented time. To keep you, your family, and your medical providers healthy and safe, we are providing telemedicine visits until it is deemed safe to have our patients come to the office.

Telephone (audio) appointments, as well as video appointments, with applications (apps) such as "Zoom," "FaceTime," or "Skype" are available. Sometimes specific patient complaints are better evaluated during a video conference. We will assist you in using these technologies when necessary.

**ZOOM:** Zoom is a free video chat/call platform accessed by downloading an app to your smartphone, iPad, or computer. For more information: <http://zoom.us>.

**Skype:** Skype is also a free video chat/call platform accessed by downloading an app to your smartphone, iPad, or computer. For more information: <http://skype.com>.

**FaceTime:** FaceTime is a video call on Apple products such as the iPhone, iPad, or iPod touch. For more information: <http://support.apple.com>.

**Google Duo:** is the Android version of FaceTime accessed by downloading the app to your smartphone, or computer. For more information: <http://duo.google.com>

Your physical health and emotional well being are very important to us. We are here for you during these difficult times. Please call us anytime; we want to hear from you. (410) 224-2222.

With caring concern for our valued patients,  
The Doctors and Staff at Greenfield, M.D. and Associates, P.A.